



Capital AKcess

ADA Paratransit Pass Application

What is CAPITAL AKcess?

CAPITAL AKcess is the City and Borough of Juneau demand-response ADA transportation system that provides door-to-door service for individuals whose transit-related disability prevents them from riding a Capital Transit fixed route bus for all or some trips. Capital AKcess operates the same days and hours as Capital Transit, with a range of up to $\frac{3}{4}$ mile from an existing fixed route.

Who is eligible to ride CAPITAL AKcess?

Individuals who the City and Borough of Juneau determines as unable to independently ride Capital Transit due to a transportation related disability or impairment that prevents them from getting to or from a bus stop are eligible.

How to apply?

Complete the attached ADA application. Application forms are available under the Accessibility page of the Capital Transit website juneaucapitaltransit.org or at the Capital Transit Facility at 10099 Bentwood Place. An application may also be requested by calling the Capital Transit office at (907) 789-6901.

Anyone may help you complete the application, including your treating professional. All sections of pages 1-3 should be completed and signed. Your treating professional should complete and sign page 4 of the application. Once all sections are completed and signed, submit the form and current valid photo identification to the City and Borough of Juneau Capital Transit facility at the information listed on the bottom of the page. *Capital Transit staff are also available to meet you at a pre-arranged time and location to assist with reviewing your ADA application.*

Who is a treating professional?

A treating professional is a medical person who is familiar with and licensed to treat your disability, including a physician, physical therapist, occupational therapist, registered nurse, rehabilitation specialist, licensed social worker, optometrist, or psychologist.



What is an ADA Pass?

The ADA Pass is the picture identification card that the City and Borough of Juneau issues you if you are determined to be eligible. The pass enables you to ride free on Capital Transit **and** CAPITAL AKcess demand response paratransit vehicles.

Based upon application criteria, if you are determined to be able to independently ride fixed route buses, a VIP Pass may be issued to you instead of an ADA Pass.

How long is an ADA Pass valid?

ADA passes issued to persons with a long-term or permanent transit-related disabilities may be issued for up to 3 years. Persons experiencing transit-related disabilities that are expected to last more than 3 months, but less than a year may be issued a temporary pass for the related period. All passes have an expiration/review date. ADA passes are renewed only if the documented disability continues beyond that date. A review of disability criteria is necessary for reissue.

What does an ADA Pass cost?

There is no charge to obtain the ADA Pass. Replacement of an unexpired pass may be obtained for a fee of \$2.10 with tax included.

How does the ADA Pass work?

ADA paratransit riders contact Capital AKcess to schedule rides 24 hours to 2 weeks in advance. ADA cardholders may also use the card to ride Capital Transit fixed route buses by showing the pass to the bus driver upon boarding. ADA cardholders may use the ADA pass to apply to schedule an ADA paratransit ride in other communities across the United States as a visitor.

Where can I obtain additional information?

Please call us at (907) 789-6901. We are here to help you and answer your questions. Please let us know if you need assistance using a non-English language.



CAPITAL AKcess ADA Paratransit Application

Name _____

Mailing address _____

Residence address _____

Date of Birth _____ Email _____

Contact phone _____ Alternative phone _____

Emergency Contact _____ Phone _____

*****Remember to have current photo identification available with application**

Section A.

Please answer the following questions to help us understand how your disability inhibits you from travelling to and from bus stops in the Juneau area.

	Yes	No
1. Are you able to move ¼ mile without the assistance of another person? If no, how far can you move?		
2. Are you able to move ¼ mile up or down hill without the assistance of another person?		
3. Are you able to wait outside without support for 10 minutes?		
4. Are you able to safely cross streets using a crosswalk, such as Mendenhall Loop Rd?		
5. Do you use a mobility aid, such as a cane, walker, manual wheelchair, or motorized device? Please describe, including providing the type and frequency:		



	Yes	No
6. Would your combined weight with any mobility aid exceed 1,000 lbs.?		
7. Is the transit-related disability temporary? If yes, when is the condition expected to end? Date: _____		
8. Do you have a visual impairment that prevents you locating a bus stop, identifying a public transit bus, or a local landmark? Please describe:		

Section B

Please answer the following questions to help us understand your ability to plan a bus trip, follow directions, or make a bus transfer.

	Yes	No
1. Are you able to provide addresses and telephone numbers when asked?		
2. Are you able to recognize a destination or landmark?		
3. Are you able to deal with unexpected situations or change in routine?		
4. Are you able to ask for, understand, and follow simple directions?		



Please answer the following questions to help us understand what assistance you require.

	Yes	No
1. Do you travel with a service animal? What function does the animal perform for you?		
2. Do you travel with a personal care attendant? What assistance does the personal care attendant provide?		

Please provide any additional information that will help us understand why you are unable to safely ride on the Capital Transit fixed route bus system.

I certify that, to the best of my knowledge, the information in this application is true and correct. I authorize my treating professional to release any information necessary to complete this application. I understand that if any of the statements made on this application are false, I will lose the privileges granted by the ADA pass. I will notify Capital Transit if there are changes to my disability transportation needs. I understand the pass remains the property of Capital Transit and must be surrendered to a Capital Transit or CAPITAL AKcess employee upon demand. I understand that if changes occur in my eligibility qualifications, my application may need to be reviewed by Transit Staff for recertification. I understand that denial of eligibility may be appealed.

Applicant's Signature _____ Date _____

Applicant's Name _____

*****Remember to have current photo identification available with application**



Treating Professional Certification (Section C)

A treating professional is a person who is familiar with the applicant's disability, including a physician, physical therapist, occupational therapist, registered nurse, rehabilitation specialist, licensed social worker, optometrist, or psychologist.

Please provide any transportation-related disability information that will help the City of Borough of Juneau understand the applicant's ability to ride a Capital Transit fixed route bus.

I certify that I am the applicant's treating professional and to the best of my knowledge, the information provided in this application is true and correct and that the applicant's disability is expected to be:

☐ Temporary (Provide Date Range) _____ ☐ Long-Term / Permanent (3 yrs)

Applicant's Name: _____

Date patient last seen: _____

Treating Professional's Name: _____

Signature: _____ Date: _____

Occupation and License: _____

Practice/Organization: _____

Address: _____

Telephone: _____ Email or Fax: _____

CBJ TRANSIT STAFF REVIEW ONLY

☐ New Application

☐ Recertification

☐ Appeal

Date Received: _____

Reviewed By: _____

Picture ID Verified: _____

☐ Approved ☐ Denied Date: _____

Transit Notes: _____

ADA I.D. # Issued: _____

Appeal Received: _____

Expiration Date: _____